

# ADVICE FOR A WORRY-FREE WINTER.



October 30, 2018

All our vehicles are equipped with winter tires, snow brushes and shovels.

## QUICK TIPS TO GET THROUGH WINTER

**ALLOW FOR MORE TIME!** Winter comes with its share of surprises. To avoid being late, we suggest you plan a little extra time or consider extending your reservation. Quick tip: show up a little earlier if it snowed and you must shovel, so you won't lose reservation time!

FLEX vehicles: a credit of up to 15 minutes is applied to trips for snow removal.

**MAKE SURE YOU REMOVE ALL THE SNOW** around and on the vehicle before driving away, including the hood, roof, and headlights. Don't forget to de-ice the windshield-wipers. If they remain stuck, they might break, at your expense.

### PAY ATTENTION TO PARKING SIGNAGE

You are not permitted to abandon the vehicle at an unauthorized location – just as though it was your own car. Pay close attention to temporary signage for snow removal.

### DON'T FORGET GAS AND WINDSHIELD WASHER

As usual, do make sure the gas tank is at least a quarter full when you return the vehicle. If you use all of the windshield-wiper fluid in the tank, it must be refilled. As for gas, this expense will be credited to your account. Please only use cold weather windshield washer (-40°), year-round.



### PLEASE BE CONSIDERATE

Please shake off your boots and the car mats to avoid snow or water accumulations in the cars.

**... AND DRIVE SAFELY!** It can never be said enough: you must drive carefully and slowly, brake well in advance etc. Don't hesitate to refresh your knowledge on starting up a car in cold weather, by reading the manual located in the glove box of all our cars.

## RESERVATIONS DURING THE HOLIDAYS

Cars book fast over the Holidays. The earlier you reserve, the greater your chances will be of having a car for this period. Do keep in mind restrictions apply for Christmas and New Year's (see below).

Don't hesitate to make the most of our partnerships with Network Reservation partner rental agencies. FLEX vehicles are also available for your last minute needs!

## Christmas and New Year's Reservations

The following restrictions only apply to the regions of Montreal and Quebec City.

**Montreal** : December 24-25-31 and January 1<sup>st</sup>  
**Quebec City** : December 24-25

In order to maximize availability of our vehicles, reservations at the Long Distance rate that include December 24th and 25th or December 31st and January 1st must count a minimum of four days. Shorter reservations during this period will be possible at your package's basic rate or will be forwarded to one of our rental partners.

To ensure fairness, if a trip reserved at the Long Distance rate under the conditions above is shortened below four days, a penalty will apply (50% of the cost of the cancelled portion of the trip).

**Note:** The penalty will only apply to the days or portions of days that fall below the four day minimum (e.g.: a five day trip shortened to three will only lead to a one day penalty and not two).

## FLEX VEHICLES

In summer and winter alike, it is important to release a vehicle in a zone where it is possible to park until the end of the following day (11:59pm). Close attention must be paid to temporary signage for snow removal in winter. Avoid leaving vehicles in snow removal zones, clearly indicated by orange signs installed. If possible, park where snow has already been cleared.

## SNOWSTORMS AND SNOW REMOVAL

During snowstorms, Montreal and Quebec City users will be informed of any specific instructions in regards to the SNOW REMOVAL promotion (minute credits and/or reduced rates).