



Communauto

my way

Self-service vehicles available for a half-hour,
an hour or longer ▶



Autonomy is a fundamental right.

Autonomy demands a willingness to see old ideas from a new perspective. **Autonomy** involves both individual and collective choices. The **autonomy** of a community starts with the **autonomy** of its individuals. Urban mobility requires **autonomy**, and **autonomy** requires urban mobility. **Autonomy** for those who need a car should not be limited to those who choose to own one. The **autonomy** that is delivered by carsharing is a solution to waste. **Autonomy** is a catalyst for change.

We believe that everyone has a right to autonomy.

Our mission:

to offer you a convenient and economical alternative to owning a car ... and it's eco-friendly!

**My communauto:
convenient,
economical,
friendly...**



The hassle-free car

In 1994, Communauto became the first company in North America to provide a convenient and economical alternative to car ownership by giving its users access to self-service vehicles. By becoming a member of Communauto, you gain access to a fleet of almost 1,200 vehicles that you can rent at a low cost for a half-hour, an hour, a day or for longer periods, according to your needs. Located in the heart of your neighbourhood, these vehicles are available without delay, 24/7.

How does it work?

It's quite simple...

- 1 Register with Communauto.
- 2 Once you have subscribed, reserve a car online (free of charge) or by phone (\$0.75 per transaction, \$2 in the evening).
- 3 Pick up the car at the station you selected – it's self-service, which means there is no need for an agent to assist you.
- 4 Use the designated car and at the end of your reservation, return it to the station where you picked it up.
- 5 Pay for the length of your reservation and the distance you traveled; a detailed invoice is sent to you at the end of each month.

Communauto pays for all costs related to the normal operation of the service: vehicle purchasing, financing, registration, insurance, repairs and maintenance, as well as all administrative costs... and even gas! No more surprise repair bills!

Communauto takes care of everything!

How much does it cost?

There are two ways of subscribing. You can subscribe as a non-member to the Le Lièvre package, in which case you won't have to pay the \$500 refundable membership fee, or you can choose to become a Communauto member and subscribe to package A, B or C, all of which give you access to our best hourly rates.

Here is a summary of what you have to pay to take advantage of this service:

registration

non-members

\$0

Gives you access to the Le Lièvre package or DUO auto + bus*.

MEMBERSHIP FEES

members

\$500 refundable fee

Paid once only; access to all packages and DUO auto + bus*; completely refundable when you cancel your membership; minimum of a one year contract.

annual cost

PACKAGE
A B C
Le Lièvre

annual dues

which vary depending on your choice of package (A, B, C or Le Lièvre).

usage fees

RATE PER
km

a rate per kilometre

which varies depending on your choice of package (A, B, C or Le Lièvre) and the distance you travel (basic rates vs. Long Distance rates).

RATE PER
hr./d

a daily or hourly rate

which is the same for all members who select package A, B or C. Different rates apply to the Le Lièvre package.

➔ **GAS, INSURANCE AND MAINTENANCE INCLUDED!**

* For more information on special DUO auto + bus offer, visit our website: www.communauto.com/duo

Packages

to each his own !

A

Package A is designed for people who need a car often and wish to minimize the cost of their trips. This package gives you an exclusive access to our **Workweek rate** – 10 hours and 40 km included for only \$17.20.

B

Better rates than package C, **package B** also gives you the same rate per kilometre as package A when you drive more than 50 km during a trip (starting on the 51st km). Ideal for vacations!

C

Package C is intended for those who want to minimize the cost of their annual dues while still taking advantage of our best hourly rates and our Long Distance rates. Our most popular package!

The **Le Lièvre package** allows you to use our service without having to pay the refundable membership fee of \$500. It also has the lowest rate per kilometer. However, it does not give you access to our Long Distance rates, and its hourly rates are higher than those of packages A, B and C. An excellent option to get started!

no
membership
fees



Le
Lièvre

NEW ! For a quick trip, package B now allows you to automatically take advantage of the Le Lièvre rates if this option is more affordable. Moreover, a \$1 reduction on the hourly rate of the Le Lièvre package (known as Le Lièvre Super) is offered to members of this package.

You can upgrade at any time.

Basic rates vs Long Distance rates

For long-distance trips, members who subscribe to package A, B or C can take advantage of flat daily rates, called Long Distance rates, which are often more economical for longer trips than our basic rates. Depending on how you plan on using the service, it is important to take these rates into account when selecting your package.

We're
happy to help
you decide which
package is best
suited for you

To determine the cost of a trip with a Communauto, simply calculate its cost at the basic rate of the package you have selected (using the basic rates table on the opposite page), then calculate it at our Long Distance rate. Whichever is lowest is the actual cost of that trip.

If no Communauto vehicles are available at the Long Distance rate for the period you request, Communauto can reserve a similar vehicle for you at participating rental companies. These are known as Network reservations. This system gives you discounted rates on a wider range of vehicles. Network reservations are available to all subscribers, including those who select the Le Lièvre package.

Rate Schedule 2014

Rates in effect as of May 1

Communauto reserves the right to modify its rates at any time with a notice.
Please note: the applicable rate is determined by the starting date of the reservation.

OUR BASIC RATES > GAS AND INSURANCE INCLUDED

	A <i>Privilege</i>	B <i>Getaway</i>	C <i>Liberty</i>	Le Lièvre
Refundable membership fee	\$ 500	\$ 500	\$ 500	\$ 0
Annual dues	\$ 360 ¹ \$ 30/month	\$ 150 ¹ \$ 12,50/mois	\$ 40 ²	\$ 40 ²
Price per kilometre 0 - 50 km starting from the 51 st km	23 ¢	32 ¢ 23 ¢	40 ¢ 30 ¢	16 ¢
Price per hour	\$ 1.70 /hr. \$ 17 /day	\$ 2 /hr. \$ 20 /day	\$ 2.30 /hr. \$ 23 /day	\$ 5.20 /hr. ² \$ 52 /day
	+ 40¢/h or + \$4/day Thursday to Sunday			
Long Distance rate	✓	✓	✓	
Workweek rate ³	✓			

1 Payable in twelve equal instalments. 12-month commitment minimum.

2 \$0.00 (zero dollars) if you have a dual subscription with a public transportation company that includes package C or the *Le Lièvre* package. The costs of the other packages remain the same.

3 10 hours for \$17.20, 40km included, 43¢/additional km

Package A or B subscription?

Automatically get the best price between the rate of your package and the *Le Lièvre Super* package (\$1 off the regular hourly rate of *Le Lièvre*).

OUR LONG DISTANCE RATES

Offered to A, B and C packages
GAS AND INSURANCE INCLUDED

	time ⁺	km 0-300 km	km starting from the 301 st km
Per day / 1 day = 24 h ¹	\$ 32.95		
1 day			
Additional day(s)	\$ 29.95 /day	17 ¢/km	13 ¢/km
Per week / 7 days ¹	\$ 185.69 /week		



\$24.95/day as of day 2 (\$27.95/1st day)
and \$154.69/week
On selected vehicles, identified by a sun icon!

1 A \$10/hour charge is applied for each additional hour, the maximum being the cost of an extra day.

A « gas price supplement » can be applied according to the fluctuations of the oil market.

LOWERING THE DEDUCTIBLE

OPTIONAL

	individual membership annual fixed cost	family membership annual fixed cost to add per joint-member
\$ 0 per accident	\$ 48 /year	+ \$ 48 /year ¹
\$ 250 per accident	\$ 33 /year	+ \$ 33 /year ¹
\$ 500 per accident	\$ - /year	\$ - /year

1 This option is not available to "children" less than 21 years old who subscribe to a family membership account.

No deductible is normally charged in the case of a not-at-fault accident.

The *Workweek* rate

If you subscribe to package A, you automatically have access to the Workweek rate. The Workweek rate allows you to use a vehicle during the week (from Monday to Friday) for a flat rate of:

▶ **\$17.20 a day**

maximum 10 consecutive hours, 40 km included, €43 per extra km.

Local trips lasting more than 10 hours and those that are more economical at of the package A are billed at €23 per km, in addition to the hourly rate in effect at the time of the trip.

▶ **Keep your Communauto overnight at no extra cost!**

An uncounted period from midnight to 6 am is included in the Workweek rate. This means you can pick up a car at 5 pm and return it the next day at 9 am (16 hours later) without incurring any extra costs.



Family memberships

By allowing all the members of a household to register together using a single account, our family memberships give families access to economical rates at a lower cost (not available to non-member subscribers). In this case, the refundable membership fee is \$750 for the whole household (e.g. two adults, legally married or not, along with one or more children or parents who share the same address).

The annual dues that must be paid for each additional subscriber, regardless of the package that the family has selected, will cost only \$40. For example, if a family of three subscribes to package A, their annual dues will total \$440 plus tax (\$360 + \$40 + \$40), rather than \$360 x 3. A single bill is sent to the co-subscribers each month.

Children
21 years old or
younger are
eligible

To be eligible, children under 21 years old must reside at the same address as the parent at the time of registration. The choice of deductible in case of an at-fault accident (see p. 7) is not available to subscribers in this category.

My communauto for my business trips



Natalie is self-employed. She regularly uses her communauto to visit clients around the city or to go on business trips. When driving around town, she takes advantage of the Workweek rate and uses her communauto from 8:00 AM to 6:00 PM for \$17.20, gas and insurance included.

For her long distance travelling, she takes advantage of Long Distance rates starting at \$24.95 per day + €17/km for gas (insurance included).

My communauto for my errands



Denise has been a member of Communauto for years. She uses her communauto every Tuesday to run errands. She gets this done in 2 hours and usually drives 10 kilometres.

With package C, her trip costs her \$8.60. With package A, her trip would cost her \$5.70. With the Le Lièvre package, her trip would cost her \$12.

As always, gas and insurance are included!

How to join

Interested in joining Communauto?
Prepare the following documents:

- ▶ two photocopies of your driver's licence.
(one for us, one for the Registre des sinistres – see below)
- ▶ a recent copy of your insurance claims record (max. 3 months).
To obtain it, print and fill out the form available online at <http://www.gaa.qc.ca/en/documents/access-verification-rectification-ang.pdf> and mail it to the address mentioned on the form. You must send with it a photocopy of your driver's licence (free – expect a delay of about 10 days).

To obtain the form by regular mail, you can visit their website at www.infoinsurance.ca or call them at:

montreal	514 288-4321
toll free	1 877 288-4321

or obtain it without delay by going to certain branches of the Groupement des assureurs automobiles. You will find a list of these branches online at:

www.communauto.com/sinscrire_docs_ENG.html

- ▶ a recent copy of your driving record (max. 3 months).
To obtain it, call the Société de l'assurance-automobile du Québec – SAAQ (free / allow 5 days):

quebec city	418 643-7620
montreal	514 873-7620
toll free	1 800 361-7620

or go online: www.saaq.gouv.qc.ca/saaqcllc/en/public/drivingrecord/index.php
or obtain it without delay by going to certain branches of the SAAQ. You will find a list of these branches online at: www.communauto.com/sinscrire_docs_ENG.html

- ▶ your checkbook (cash payments are not accepted).

Once you have collected all these documents, make an appointment with us or register online at: www.communauto.com/sinscrire_ENG.html

Please note that when you make an appointment or during your online registration, we will ask for your authorization to perform a credit check. This is mandatory in order to subscribe.

To be eligible to the service, you must have a valid Quebec class 5 (minimum) drivers' license, and be at least 21 years old, unless you are registering as a joint-member of a family membership.

Self-service cars:

convenient,

- Hundreds of vehicles are available without delay, 24/7.
- Direct, self-service access to all the cars.
- Make reservations in the other cities where the service is available.
- Free yourself from the responsibility of maintaining a car.

economical,

- Gas, insurance and maintenance are included in the rates.
- Avoid having to finance the purchase of a car.
- Costs are in direct proportion to your use.
- Option to combine your subscription with a public transit subscription with DUO auto + bus.

and eco-friendly!

- It reduces the overall number of vehicles on the road.
- It reduces car use in general.
- It helps decrease the amount of pollution and harmful emissions that result from car use.



**Communopolis is your gateway to
an almost « car-free » lifestyle.
Live and explore Québec differently!**

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The hassle-free car

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montreal

514 842.4545

sherbrooke

819 563.9191

gatineau

819 595.5181

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