

Easily access our station-based vehicles

Communauto has installed a new technology aboard their station-based vehicles. There are two easy ways of accessing the vehicles. In most cases, the car key will be in a case in the glove compartment. For some exceptions, it will be in a key box, outside the vehicle.

When making your reservation, a key icon will let you know that the key for the selected vehicle is in the key box, outside the vehicle.



New

The car key is in the glove compartment, inside the vehicle

1. Unlock the doors of the reserved vehicle by placing your OPUS card or RFID key on the reader located on the windshield on the driver's side. Take the car key in its case, in the glove compartment.
2. Keep the car key with you during temporary stops, as usual, and use the car key to lock and unlock the doors.
3. At the end of your trip, put the car key back in its case in the glove compartment.
4. Lock the doors by placing your OPUS card or RFID key on the reader before leaving the vehicle.



Classic

The car key is in the key box, outside the vehicle

1. Retrieve the car key from the key box and disable the anti-theft device by placing your OPUS card or RFID key on the reader located on the windshield on the driver's side.
2. Keep the car key with you during temporary stops and use the car key to lock or unlock the doors.
3. At the end of your trip, lock the doors and exit the vehicle.
4. Put the car key back in the key box.

At all times: make sure that the doors are locked before leaving the vehicle.